



CityTeam Portland offers an emergency shelter for men every night of the year.

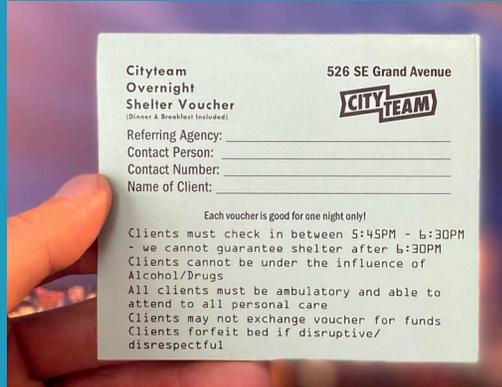
For hospitals and community organizations who are seeking to refer a client to our shelter, we use a voucher system.

Vouchers can be purchased and distributed as needed, which ensure the recipient will have a reserved spot for the night. Each voucher can be redeemed for one night of shelter.

When a voucher is given to a client, they must arrive at our building on the day they would like to stay with us by 5:45pm for our shelter check-in. The client advocate who is distributing the voucher must complete the written portion of the voucher, which includes the client's name and referring agency.

With one voucher, each client will receive: shelter for one night, a clean sheet and blanket to use, dinner and breakfast, a hot shower, and hygiene supplies.

We sell vouchers in books of 25, for \$250 per book. To purchase vouchers, please send an email with your request to portlandinfo@cityteam.org.



Shelter Vouchers Available for purchase!

FAQs

- **If a client has a voucher, do they have a reserved spot?**

We give priority to all clients who come to redeem vouchers, and as long as they arrive by 5:45pm for shelter check-in they will have a guaranteed spot for the night. We do not hold spots for anyone who does not arrive on time, or for specific dates.

- **Does the voucher have to be used the same day it is given to the client?**

No, vouchers can be used any night, and the client can hold on to them until they are able to use them. Whatever day they would like to redeem a voucher, they must arrive by 5:45pm.

- **Do the vouchers expire?**

No, the vouchers have no expiration date.

- **Can I buy a single voucher?**

We only sell vouchers in books of 25.

- **Where is the shelter?**

Our shelter is located in the Central Eastside of Portland: 526 SE Grand Ave. Portland OR 97214